

A ULTIMATE	M HISSING
B SATIN	N ETYMOLOGY
C EAT IT	O DINO
D TUBBY	P LOWED
E HOITY-TOITY	Q ED WOOD
F EPSON	R THUD
G U.S. EMBASSY	S THIN
H NIÑO	T EIGHTH
I MARTHA	U RIFT
J AWEIGH	V SHOUT
K TIVO	
L CANDLE IN THE WIND	

QUOTE: Why don't you understand what I'm saying? Other people in this city have no difficulties with me. I'm not trying to be obnoxious. My head does hurt a little bit; is that related to what's going on?

The first letters of the answers spell: USE THE UNMATCHED LETTERS

Taking the letters from the quote that aren't used in the clue answers (sorted A-P by the tiny letters in the boxes) spells the final answer: PREFRONTAL CORTEX